VMSC Emergency Medical Services

Chester City EMS Report

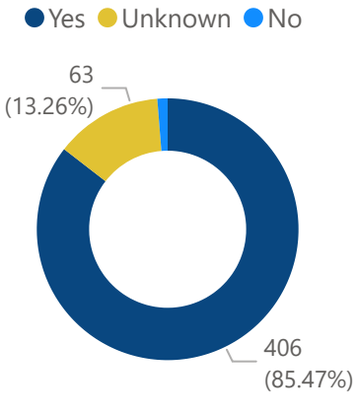
May 2025

Total Region 911 Calls

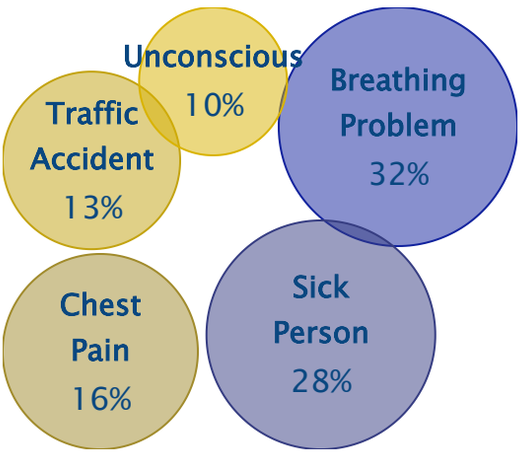
1097

667	0m 53s	5m 57s	62m 23s	100%
Municipal Responses	Chute Time	Response Time	Call Time	Agency On-Status

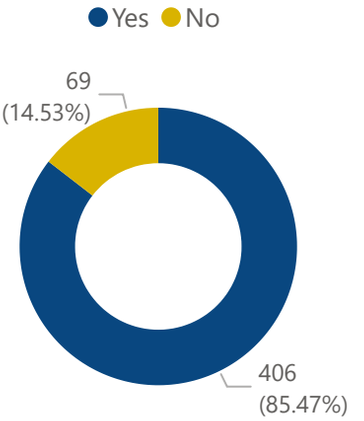
Did the Patient's Condition Improve because of our Care?



Top 5 Call Types

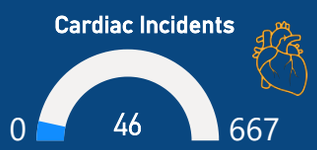


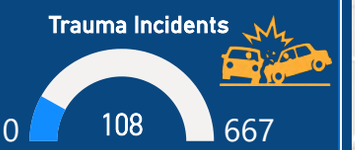
Was the Patient Transported?



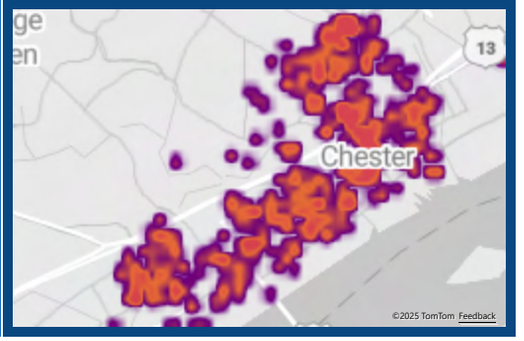
VMSC Critical Response Triad

VMSC emphasizes its review of the Critical Response Triad—cardiac, trauma, and stroke-related calls—because timely intervention in these cases can significantly improve patient outcomes and survival rates.





Where are our calls?



Delaware County May Global Scale

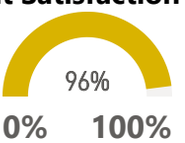
Mental Health | Responded to 26 behavioral health-related calls.

Community Harm | Handled 27 Overdoses, resulting in 11 Narcan administration by EMS. 9 of which were transported to the hospital. Also responded to 22 incidents involving deliberate injury.

Climate | Dispatched to 4 weather related motor vehicle crashes.

Diversity | 15 patients had language barriers. 14 suspected Drug Use. 12 were in a state of emotional distress. And 10 were psychologically impaired.

May 2025 Patient Satisfaction Rating



"Kept me laughing even though I was in pain and scared at the same time"

05/26/2025 (DELCO – EMT Benise, EMT Burke, and Paramedic McArdle)

May Spotlight: Joining the Community During EMS Week

This May, VMSC focused on engaging and educating the communities we serve as part of EMS Week. We hosted a community day at Chester Park featuring hands-on CPR, Stop the Bleed, and safety education. Our crews also led fall prevention sessions at senior living communities and taught basic emergency skills through a Junior Paramedic Academy.

We're excited to be part of Delaware County and look forward to seeing everyone out in the community this summer. Thank you for putting your trust in VMSC.