City of Chester Bureau of Fire
Knox Box Ordering Instructions

Information

The Knox Box system allows Police, Fire and EMS immediate access to secure buildings and minizes property damage. This is done by way of placing keys to the building on the outside in a secure vault that is only accessable to emergency services. The keys to the vault are controled by the Fire Departmnet.

Ordering Process

Click the following link: https://www.knoxbox.com

1) Select "Products"
2) Select "Commercial Knoxes"
3) Select "Pennsylvania" for the State
4) Use "Chester City Bur of Fire" and search for the local fire department.
5) Select "Chester City Bur of Fire" Chester, PA
6) The webpage will show all of the aprroved products.
7) Select the appropriate item you wish to order.*
8) Once selected, enter in the installation address, which is the physical address of the property within City limits. This can be different than the billing and shipping addesss.
9) Once the information is entered, it will be reviewed by the Fire Department to ensure that everything is correct.
10) Once approved, you will receive an email with payment and shipping instructions.
11) Once received, it must be mounted to the building.*
12) Assembly the keys you wish to have secured in the Knox Box.
13) Contact the Fire Department to schedule a time to secure the keys in the bax.

*If you have any questions or concerns about the appropriate item, where it should be mounted, or any other questions, please call or e-mail the Fire Marshall's Office at 610-447-7765 or knoxbox@chesterfire.net